

## What To Do When A Loved One With Mental Illness Has Been Arrested

### 1. Support your loved one:

- When you get a call from your loved one saying he/she/they have been arrested, stay calm and offer your help and support.
- If your loved one is being held in jail, remind him/her/them of the right to have an attorney present when being questioned by the police.
- If he/she/they are at the County of San Mateo Maguire Correctional Facility (MCF) or the County of San Mateo Maple Street Correctional Center (MSCC), he/she/they will be screened, evaluated, and treated by the Correctional Health Services (CHS) Forensic Mental Health staff.

### 2. If at the County of San Mateo Maguire Correctional Facility:

- After your loved one arrives at MCF, you may call 650-363-6070 or 650-363-6071 to obtain information about the facility and family visits. The address is 300 Bradford Street, Redwood City, CA, 94063.

### 3. If at the County of San Mateo Maple Street Correctional Center:

- After your loved one arrives at MSCC, you may call 650-599-3000 to obtain information about the facility and family visits. The address is 1300 Maple Street, Redwood City, CA, 94063.

### 4. For both facilities send a fax to Correctional Health Services MCF clinic at 650-363-1904.

- Once your loved one has been booked into the facility, you may prepare a fax requesting that they be screened by a Forensic Mental Health staff. Do not address any impending charges in the fax. Fax a written confidentiality waiver if provided by your loved one. Begin your fax by providing the following information:
  - a. Full legal name.
  - b. Date of birth.
  - c. If known, current location within the CHS.
  - d. If known, Mental Health diagnosis.
  - e. If known, the treating Psychiatrist or Physician's name, address, and phone number.
  - f. If known, all current medication(s), dosage, time of day to be administered, name and number of the pharmacy they use.
  - g. If known, allergies, and information on medication that has proven to be ineffective or has undesirable side effects.
  - h. If known, any history of suicide attempts, and/or threats.
  - i. If known, any other medical conditions that might require immediate attention and medication prescribed for those conditions.