What To Do When A Loved One With Mental Illness Has Been Arrested

1. Support your loved one:
   - When you get a call from your loved one saying he/she/they have been arrested, stay calm and offer your help and support.
   - If your loved one is being held in jail, remind him/her/them of the right to have an attorney present when being questioned by the police.
   - If he/she/they are at the County of San Mateo Maguire Correctional Facility (MCF) or the County of San Mateo Maple Street Correctional Center (MSCC), he/she/they will be screened, evaluated, and treated by the Correctional Health Services (CHS) Forensic Mental Health staff.

2. If at the County of San Mateo Maguire Correctional Facility:
   - After your loved one arrives at MCF, you may call 650-363-6070 or 650-363-6071 to obtain information about the facility and family visits. The address is 300 Bradford Street, Redwood City, CA, 94063.

3. If at the County of San Mateo Maple Street Correctional Center:
   - After your loved one arrives at MSCC, you may call 650-599-3000 to obtain information about the facility and family visits. The address is 1300 Maple Street, Redwood City, CA, 94063.

4. For both facilities send a fax to Correctional Health Services MCF clinic at 650-363-1904.
   - Once your loved one has been booked into the facility, you may prepare a fax requesting that they be screened by a Forensic Mental Health staff. Do not address any impending charges in the fax. Fax a written confidentiality waiver if provided by your loved one. Begin your fax by providing the following information:
     a. Full legal name.
     b. Date of birth.
     c. If known, current location within the CHS.
     d. If known, Mental Health diagnosis.
     e. If known, the treating Psychiatrist or Physician’s name, address, and phone number.
     f. If known, all current medication(s), dosage, time of day to be administered, name and number of the pharmacy they use.
     g. If known, allergies, and information on medication that has proven to be ineffective or has undesirable side effects.
     h. If known, any history of suicide attempts, and/or threats.
     i. If known, any other medical conditions that might require immediate attention and medication prescribed for those conditions.