

What to do when a loved one with mental illness has been arrested...

1. Support your loved one:
 - When you get a call from your loved one saying he/she has been arrested, stay calm and offer your help and support.
 - If your loved one is being held in jail, remind/him/her of the right to have an attorney present when being questioned by the police.
 - If he/she is at the Maguire Correctional Facility he/she will be screened, evaluated and treated by the Correctional Mental Health Services Staff.
2. Contact the county jail:
 - After your loved one arrives at the Maguire Jail in San Mateo County, you may call: 650-363-4311 (men's facility and women's intake) or 650-363-4310 (women's facility) to get information about the facility and family visits.
3. Step 3: Send a fax (650-363-1904):
 - Once your loved one has been booked into the facility, you may prepare a fax requesting that they be screened by mental health staff. Begin your fax with:
 1. Your loved one's full legal name.
 2. Date of Birth
 3. Current location, if knownIn the body of the fax include:
 1. His/her diagnosis
 2. Psychiatrist or treating physician's name, phone number and address.
 3. All current medication(s), dosage, time of day to be administered, name and number of the pharmacy.
 4. Information on medication that has proven to be ineffective or has undesirable side effects.
 5. Any history of suicide attempts or threats.
 6. Any other medical conditions that might require immediate attention and medication currently prescribed for those conditions.

Do NOT address any impending charges in this fax.

If your loved one has provided you with a written confidentiality waiver, please fax a copy of it.

Additional Resources for Consumers & Families

Psychiatric Emergency Services	650-573-2662
Suicide Prevention	800-784-2433
Crisis – Youth & Family Enrichment Services	
24-hour Crisis Line	650-579-0350
24-hour Alcohol & Drug Helpline	650-301-8720
24-hour Parent Support Line	650-579-0358

<http://www.YFES.org> or <http://crisicenter.sc>

ACCESS/Dual Diagnosis Team offers information, referral, and assessment for mental health services. 800-686-0101
(Calls forward to Psych Emergency after hours & on weekends)

Consumer Self Help Program 650-655-4628
(Heart & Soul)

Patient's Rights Advocates 800-497-1889

Office of Consumer & Family Affairs 800-388-5189

California State Dept. of Mental Health
<http://www.dmh.ca.gov>

Community Information Program through the Peninsula Library System lists local government and community based organizations.
<http://cip.plsinfo.org>

Disability Benefits 101
<http://www.disabilitybenefits101.org>

National Alliance on Mental Illness (NAMI), San Mateo County: offers support, education and advocacy for consumers and family members.
<http://www.namismc.org>

Network of Care contains an array of resources and information for the mentally ill and their families.
<http://www.sanmateo.networkofcare.org>

Protection and Advocacy, Inc
<http://www.pai-ca.org>

United Advocates for Children of California with mental health issues.
<http://www.UACC4families.org>